



PATON & LEE

EQUINE VETERINARY SURGERY

Petplan Veterinary Awards 2017.



We have always been extremely grateful for the support our wonderful clients have given in nominating us for the Petplan Veterinary Awards. The nominations are now open for 2017, and we'd love to call on you all once again. If you've been pleased with the service provided from Paton and Lee over the past 12 months, it would be great if you could take the time to let Petplan know about your experience. You can nominate for the following categories: Practice of the Year; Practice Support Staff of the Year; Vet Nurse of the Year and Vet of the Year. Thank you so much!

<http://www.petplan.co.uk/vetawards>

Stressed about clipping?



It's that time of year again ... the days are shorter but the coats are longer! If you're getting stressed about clipping, there are a few ways Paton and Lee can help:

- Our clipping service is provided at our Hoo Hall clinic by yard manager Jo Martin, who worked for many years as a free-lance clipper before joining us at Paton and Lee, so has a wealth of experience.

Simply book your appointment with the office*, then drop your horse off in the morning and collect after 4pm, clean, clipped and ready to go. We'll look after your horse for the day, and we'll even put them on our weighbridge while they're here, so you'll know for no extra charge exactly what they weigh without their winter coats!

Our fees for the service, excluding sedation, are:

Full clip (including legs and head) - £53

Hunter clip - £43

Blanket clip - £40

Trace/chaser clip - £32

If sedation is required for Jo to safely clip your horse, there is an additional £40 charge for our standard level of sedation (which is sufficient in all but the most nervous of horses) including drug costs. All prices shown are inclusive of VAT.

*Our clipping service is subject to availability and is only carried out on Mondays, Tuesdays, Wednesdays and some Fridays. The office will let you know which appointments are available.

- We don't provide an on-site clipping service, but we can come out and sedate on-site if required at our usual rates. The office will be happy to provide an estimate for sedating to clip at your yard.

- If you're calm about clipping but your horse is stressed about the idea, we can help with that too. Speak to Ben or Chloe about clipper training and habituation. They'll happily talk you through the process and you can even book in a behavioural consultation with them to get you started with safe clipper training.



Practice Passes Tier 2 Accreditation Inspection

We are delighted to announce that the practice passed its Tier 2 Practice Standards Accreditation with flying colours on the 28th September 2016. We received the following fantastic comments from the RCVS inspector:

“The practice was presented very well and was spotlessly clean! All staff were very welcoming and knowledgeable when answering questions, everybody seemed very aware of their responsibilities within the practice and there was a strong team ethic. Particular thanks to Tony, Jonathan and Lucy for their time both on the day and with the comprehensive document upload.

“The practice standards scheme was held in high regard by all staff and this was evidenced by the great deal of preparation put in for the visit, the practice has also developed an impressive checklist for tasks to be performed throughout the year to ensure things are not overlooked. Clinical governance was also well considered. **The practice passed outright on the day which has not happened to me before whilst assessing, congratulations!** I have no hesitation in recommending the practice for awards.”

The Practice Standards Scheme (PSS) is a voluntary initiative to accredit veterinary practices in the UK. Through setting standards and carrying out regular assessments, the Scheme aims to promote and maintain the highest standards of veterinary care. Our thanks go to everyone at the practice who helped with the scheme, but especially Tony and Lucy who put in hours of hard work to get us all organised!

Portable Gastroscopy.

In addition to the gastroscopy service based at our main Rivenhall clinic, Paton and Lee now offer portable digital video gastroscopy, allowing you to diagnose gastric ulcers in your horse without having to transport them to the practice. Equine Gastric Ulcer Syndrome (EGUS) is a common condition in horses which can be associated with a variety of symptoms including abdominal pain, behavioural changes, poor performance, diarrhoea, weight loss and loss of appetite. Gastroscopy is the only way to diagnose the condition. If you are suspicious that your horse might be suffering from EGUS or would like to book an appointment, please call and talk to one of our vets today. We even have a handy Gastroscopy Questionnaire that you can fill in with us, to assess your horse and plan any diagnostic tests that may be required.



Facebook numnah giveaway.

To promote a better understanding of EGUS, Paton and Lee have teamed up with Merial Equine Health and we're giving away a brand new Nuumed numnah (everyday GP large white) to one lucky client who likes and shares the 'Horse Fit to Go' post on our Facebook page. Just visit and like our Facebook page, then like and share the 'Horse Fit to Go' post ... and don't forget to like the @horsefittogo page too. You'll find loads of information and videos about EGUS. We'll announce the winner and send out their numnah at the end of October.



Ben's fundraising for Brooke continues ...

On Sunday 11th October, Ben ran the Royal Parks Foundation Half Marathon in London and thanks to the generous support of our fantastic clients raised £1,043.87 for *Brooke – Action for Working Horses and Donkeys*. Ben's next mission is The Virgin Money London Marathon on 23rd April 2017 and he's already back to training. This time he's aiming to go even further for *Brooke* and hopes to raise a whopping £3000, which will go a huge distance towards helping working horses and donkeys across the globe. You can support Ben in his Marathon endeavour by visiting www.virginmoneygiving.com/ben_patonandlee Thank you!